

City of South Gate - California Public Records Act, Enterprise Systems (SB272, Chapter 795) - July 1, 2020

Vendor	Product	Purpose	Categories
Tyler Technologies	Eden	Enterprise Resource Planning (ERP)	Utility Billing, Financial Management, Human Resources, Payroll, Point-of-Sale Cashiering, Online
Elecsys Corporation	Radix	Water meter reading	Mobile Data Acquisition
Quadrant Systems LLC	Quadrant RASWIN	Business License point-of-sale cashiering	Cash Drawer Control, Transaction Control, Customer Receipts
NEOGOV	Applicant Information Tracking	Online job applications	Job Posting, Applicant Tracking, Candidate Review
HDL Companies	Business License, Land Management	Business Licensing cases; also tracks yard sales and preferential parking areas	Business License Registration and Renewal
Edgesoft, Inc.	Code Enforcement, Permit Tracking, Planning, Land Management	Platform manages Code Enforcement, Building Permits and Plan Checking	Code Enforcement Tracking, Building Permits Data, Parcel Data, Online Payments
Happy Software, Inc.	Housing Pro	Administration of Section 8 Housing	Tenant Recertification, Rental Payments, Portability
Environmental Systems Research Institute	ARCGIS	Geographical Information System	Parcel Data
Microsoft	Microsoft 365	Email System	Enterprise Electronic Mail
Cisco Systems, Inc.	Cisco Unity	Voicemail System	Enterprise Voice Mail
Granicus	govAccess OpenCities	City Website	Content Management for City's Website, News Calendars, Documents and User Notifications
CitiTech Systems	CitiTech Management Software	Public Works Maintenance Management System	Work Order Management, Equipment Maintenance Scheduling & Repairs, Service History Tracking
CivicPlus	CivicRec	Web-based Parks & Recreation Management Solution	Class Registrations, Reservations, Point-of-Sale Cashiering, Online Payments

Primary Custodian	Frequency Collected	Frequency Updated
Administrative Services Department	Daily	Daily
Water Customer Service Division	Monthly	Monthly
Administrative Services Department	Daily	Daily
Human Resources Division	As needed	As needed
Business License Division	Daily	Daily
Building & Safety Division	Daily	Daily
Housing Division	Daily	Daily
Community Development Department	Quarterly	Quarterly
Information Services Division	Daily	Daily
Information Services Division	Daily	Daily
Administration Department, Information Services Division	Daily	Daily
Public Works Department	Daily	Daily
Parks & Recreation Department	Daily	Daily