

RESOLUTION NO. 7639

**CITY OF SOUTH GATE
LOS ANGELES COUNTY, CALIFORNIA**

**RESOLUTION OF THE CITY COUNCIL OF THE CITY OF SOUTH GATE
OPPOSING LATE SERVICE DELIVERY AND CUSTOMER SERVICE
STANDARDS OF THE UNITED STATES POSTAL SERVICE**

WHEREAS, the delivery of mail by the United States Postal Service is essential to the community of South Gate as postal workers distribute to residents necessary documents, packages, and other needed items on a daily basis; and

WHEREAS, the residents of South Gate expect equitable customer service when resolving complaints or issues with postal staff; and

WHEREAS, the City Council authorized a letter to Representative Janice Hahn at the regular meeting of June 25, 2013, expressing residents' concerns of mail being delivered late in the evening; and

WHEREAS, Representative Hahn wrote to the Postmaster General on July 10, 2013, conveying the issues experienced in South Gate; and

WHEREAS, a representative of the United States Postal Service replied to the complaint on July 31, 2013, indicating that additional staff would be assigned to the South Gate post office locations to reduce the late delivery of mail; and

WHEREAS, the City Council continues to receive complaints from residents that mail is being delivered late in the evening and that postal workers provide little to no assistance in resolving complaints or issues at the post office locations in South Gate; and

WHEREAS, the mission of the United States Postal Service states that "...it shall provide prompt, reliable, and efficient services to patrons in all areas and shall render postal services to all communities."; and

WHEREAS, the mission of the United States Postal Service is not being met as the South Gate community continues to be serviced in a delayed, unreliable, and inadequate manner;

NOW, THEREFORE, THE CITY COUNCIL OF THE CITY OF SOUTH GATE DOES HEREBY RESOLVE AS FOLLOWS:

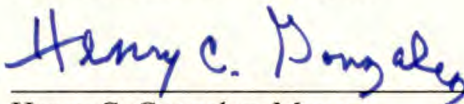
SECTION 1. The City Council hereby formally opposes the late service delivery and customer service standards of the United States Postal Service.

SECTION 2. The City Council authorizes City Staff to communicate its opposition to late service delivery and customer service standards, including the submittal of this Resolution to the Post Master General, United States Senators, and Congressmembers, and any other federal, state, or local agency as may be necessary.

SECTION 3. The City Clerk shall certify to the adoption of this Resolution which shall be effective upon its adoption.

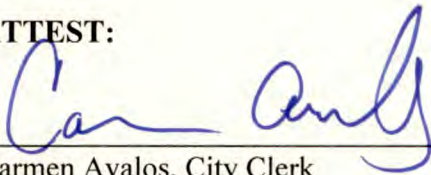
PASSED, APPROVED and ADOPTED this 10th day of November, 2014.

CITY OF SOUTH GATE:



Henry C. Gonzalez, Mayor

ATTEST:



Carmen Avalos, City Clerk

(SEAL)

APPROVED AS TO FORM:



Raul F. Salinas City Attorney

RESOLUTION CERTIFICATION PAGE

STATE OF CALIFORNIA)

COUNTY OF LOS ANGELES) SS

CITY OF SOUTH GATE)

I, Carmen Avalos, City Clerk of the City of South Gate, California, hereby certify that the whole number of Members of the City Council of said City is five; that Resolution No. 7639 was adopted by the City Council at their Special Meeting held on November 10, 2014, by the following vote:

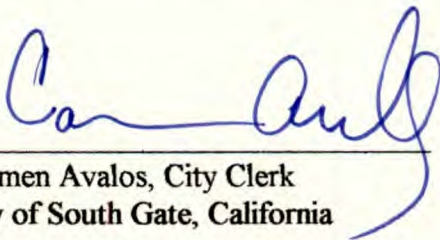
Ayes: Council Members: Gonzalez, Morales, Davila, De Witt and Hurtado

Noes: Council Members: None

Absent: Council Members: None

Abstain: Council Members: None

Witness my hand and the seal of said City on November 12, 2014.



Carmen Avalos, City Clerk
City of South Gate, California