

Item	Objective	Target Date	Department	Status	Notes
Goal 1. Improve Communications and Civic Engagement					
1	Continue increasing civic engagement in the City's budget process.	May 2020	Administrative Services		
2	Recognize students who graduated college at a City Council Meeting or special event.	Ongoing	City Clerk and City Manager's Office		
3	Continue video series that highlight upcoming events and City programs.	June 2020	City Manager's Office		
4	Explore options to video record the City Council meetings.	October 2019	City Manager's Office		
5	Explore ideas to increase recognition of residents who serve in the military.	September 2019	City Manager's Office		
6	Consider adopting a Sister Cities Program Policy.	March 2020	City Manager's Office		
7	Evaluate the public access channel 3.	September 2019	City Manager's Office		
8	Explore the renaming of Cypress Avenue	June 2020	Public Works		
9	Continue Mayor's Business Visitation program.	Ongoing	Community Development		
10	Provide community updates and engage Downey and LA County regarding development of American Legion site.	Ongoing	Community Development		
11	Continue engaging the community on the Cities for Citizenship Campaign.	Ongoing	Community Development		
12	Continue engaging with churches and congregations on the City's events.	Ongoing	Parks and Recreation		
13	Develop and present to the City Council a strategy for increasing the capacity of the City's nonprofit agencies.	October 2019	Parks and Recreation		
14	Expand programming and participation at South Gate Golf.	Ongoing	Parks and Recreation		

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15	Schedule and complete annual community events such as: National Night Out, Family Day at the Park and Back to School.	Ongoing	Police		
16	Upgrade the City App and provide report on the Apps's efficiency and usage to City Council.	March 2020	Public Works		
17	Host the Annual Earth Day event to raise environmental awareness.	March 2020	Public Works		
18	Host Public Works Week to promote awareness in the community of how public works impacts daily lives.	May 2020	Public Works		
19	Collaborate with Tweedy Mile Association in the maintenance and improvement of Tweedy Blvd.	Ongoing	Public Works		
20	Implement the City's Used Oil Recycling Program for the protection of the environment, as well as to raise public awareness.	Ongoing	Public Works		
21	Implement the City's Beverage Recycling Program to raise environmental awareness.	Ongoing	Public Works		
22	Support the LA River revitalization efforts by hosting and supporting events in and around the Los Angeles River.	Ongoing	Public Works		
23	Support public events with services requiring roadway closures, as requested by the City Council.	Ongoing	Public Works		
24	Substantially complete the automation of the Engineering permit system.	June 2020	Public Works		

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Goal 2. Continue Refining the Five-Year Budget Forecast, Adopting a Responsible Budget and Funding					
25	Develop plan to provide employees the full cost to the City for their employment.	June 2020	Administrative Services		
26	Report to the City Council on major revenue sources (i.e. SB 1, Measure M, and Parks Bond).	May 2020	Administrative Services		
27	Evaluate the hiring of an Investment Advisor.	May 2020	Administrative Services		
28	Research and provide options to the City Council on a trust to pay down unfunded liabilities.	February 2020	Administrative Services		
29	Adopt new financial policies.	June 2020	Administrative Services		
30	Conduct a physical inventory of fixed assets and infrastructure.	May 2020	Administrative Services		
31	Adopt a responsible and on-time Fiscal Year 2020/21 Budget.	May 2020	Administrative Services		
32	Continue updating and refining the Five Year Financial Forecast.	Ongoing	Administrative Services		
33	Refunding of a portion of the 2012 Water Revenue Bonds.	November 2019	Administrative Services		
34	Develop a Pre-recession financial plan.	June 2020	Administrative Services		
35	Initiate a sewer rate study to assess the financial condition of the sewer fund.	December 2019	Public Works and Administrative Services		
36	Develop a 5-Year Capital Improvement Program.	March 2020	Public Works and Administrative Services		
Goal 3. Encourage Economic Development and Workforce Development					
37	Continue expanding opportunities to work with Long Beach City College and East LA Community College on Workforce Development.	Ongoing	Community Development and Public Works		
38	Adopt Specific Plan for Gateway District/Proposed West Santa Ana Branch Transit Corridor.	November 2019	Community Development		

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39	Continue improving processes and procedures to ensure customer friendly services.	Ongoing	Community Development		
40	Present ordinance to Council adopting Quimby Fee for new development.	November 2019	Community Development		
41	Complete purchase of property for housing development at 9019 Long Beach Blvd.	February 2020	Community Development		
42	Explore Transit Oriented Development (TOD) options for Atlantic Ave. & Firestone Blvd.	March 2020	Community Development		
43	Explore economic development strategies for the area around the East Los Angeles College Expansion.	Ongoing	Community Development		
44	Economic development annual review.	October 2019	Community Development		
45	Explore vacant lot strategies for City and privately owned lots.	November 2019	Community Development		
46	Facilitate and coordinate for the successful processing of the East Los Angeles College Expansion Project.	Ongoing	Community Development and Public Works		
47	Maintain mentoring program for new employees and create program to develop employees for advancement and promotion.	Ongoing	Police		
48	Negotiate lease agreement with LA County Workforce Development, Aging and Community Services, prior to initiating final design on the Employment Resource Center.	June 2020	Public Works		
49	Apply for a Economic Development Assistance Grant for the Employment Resource Center (ERC) with the U.S. Department of Commerce, if a tenant is secured for the ERC.	Ongoing	Public Works		
50	Monetize bus stops by implementing a revenue generating bus bench advertisement contract.	October 2019	Public Works		

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51	Develop a PW information handout for new development.	Ongoing	Public Works		
Goal 4. Continue Creating and Protecting Strong and Sustainable Neighborhoods					
52	Continue exploring options for improving internet service for residents and fiber optics for businesses, including adding Wi-Fi to Tweedy Mile.	Ongoing	Community Development		
53	Participate in interdepartmental homeless task force to address homeless issues in City.	Ongoing	Community Development		
54	Present overview of Art in Public Places program to Council.	December 2019	Community Development		
55	Develop viable next step goals based on recommendations in the Tweedy Mile, Hollydale and Gateway Specific Plans.	June 2020	Community Development		
56	Continue commercial façade improvement program with a strong emphasis on businesses along Tweedy Mile.	Ongoing	Community Development		
57	Research ordinance require seismic retrofitting of multi-family 5 or more structures .	March 2020	Community Development		
58	Implement a Sustainability Plan.	June 2020	Community Development		
59	Continue exploring grants with bicycle groups in the area to create new programs in the community.	March 2020	Community Development and City Manager's Office		
60	Develop list of "sensory friendly places"	December 2019	Community Development and Parks & Recreation		

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61	Seek grants and partnership opportunities that support troubled and at risk youth.	June 2019	Parks & Recreation		
62	Continue exploring joint use opportunities with LAUSD.	Ongoing	Parks & Recreation		
63	Continue work towards recruiting 100 block watch captains.	Ongoing	Police		
64	Target illegal vehicle sales on City streets.	Ongoing	Police		
65	Continue involvement with the Community Response Team on quality of life issues.	Ongoing	Police		
66	Partner with local home improvement/ hardware/ home security stores to host a series of free seminars to improve home security.	Ongoing	Police		
67	Continue partnering with home security companies to maintain discounted and subsidize rates on home security products.	Ongoing	Police		
68	Work with non-profits to fund educational events, programs to inform the community about safety & preparedness, school programs, and crime prevention equipment and training.	Ongoing	Police		
69	Continue working with the Sanitation Districts of Los Angeles County to limit impacts on proposed facility closures; begin developing alternatives if closures are implemented.	Ongoing	Public Works and Community Development		
70	Complete the Citywide Parking Study. Seek Council authorization and funding to implement parking solutions.	October 2019	Public Works		
71	Collaborate with schools to implement the Safe Route to School Master Plan.	Ongoing	Public Works		

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72	Pursue grant funding for CIP projects that meet City goals (e.g. safety, congestion relief, beautification, etc.).	Ongoing	Public Works		
73	Monitor progress of State and Federal agency efforts in managing clean-up efforts on Greens Cleaners, Cooper Drum, Jervis Webb & Southern Ave Industrial.	Ongoing	Public Works		
74	Complete construction of the Electric Vehicle Charging Station Project.	January 2020	Public Works		
Goal 5. Continue Infrastructure Improvements					
Street and Intersection Improvements					
75	Support and coordinate with LAUSD in the oversight of construction activities related to the new International Studies Learning Center campus.	Ongoing	Public Works, Parks & Recreation		
76	To increase safety and reduce traffic congestion, complete construction on the Firestone Blvd Regional Corridor Capacity Enhancement Project.	October 2019	Public Works		
77	To enhance motorist, pedestrian and student safety, begin construction of the Firestone Blvd. & Otis St, widening of SW corner and Imperial Hwy Median Improvements (HSIP Cycle 5 Project).	December 2019	Public Works		
78	To enhance infrastructure conditions, and to beautify the Hollydale Shopping District, secure an E76 and bid construction of the Garfield Ave and Imperial Hwy Street Improvements Project.	March 2020	Public Works		
79	To enhance motorist and pedestrian safety, initiate the design of the Garfield Avenue Complete Streets Corridor.	September 2019	Public Works		

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80	To enhance motorist and pedestrian safety, initiate design on the Long Beach Blvd Green Street Project.	September 2019	Public Works		
81	Enhance I-710 Freeway access by accelerating the design of the I-710 Southbound Ramp on Firestone Blvd.	Ongoing	Public Works		
82	Complete construction of congestion relief improvements at the Paramount Blvd and Somerset Ranch Road intersection to add a second eastbound, left turn pocket.	October 2019	Public Works		
83	Complete design of the Tweedy Blvd Signal Synchronization Project, to enhance traffic safety & circulation.	Ongoing	Public Works		
84	Remove and replace 400 street name signs throughout the city.	March 2020	Public Works		
85	Prepare a Pavement Management System, to meet Metro requirements.	January 2020	Public Works		
86	Complete design for the Chakemco Street Improvements and start construction.	December 2019	Public Works		
87	Collaborate with LAUSD to start construction of the Atlantic Ave./Wright Rd./ Chakemco St. Traffic Signal Improvements	Ongoing	Public Works		
88	Start the design of the Citywide Residential Resurfacing Program, and select the streets based on the Pavement Management System.	November 2019	Public Works		
89	Complete study to convert San Gabriel Avenue to one-way traffic and implement recommendation.	December 2019	Public Works		

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90	Complete design of the Alameda Street Bike Lane Project, and start construction.	December 2019	Public Works		
City Amenities & Enhancements					
91	Partner with BSA to provide a strategic plan for maintenance and improvement of the Scout Huts at South Gate Park.	January 2020	Parks and Recreation		
92	Provide initial designs for renovating the Memorial Fountain and area with Art in Public Places funding.	June 2020	Parks and Recreation		
93	Submit Prop. 68 Grant application for funding of renovations for Circle Park.	August 2019	Parks and Recreation		
94	Submit Prop. 68 Grant application for funding of renovations for Hollydale Community Park.	August 2019	Parks and Recreation		
95	Explore Public/Private solutions for funding the replacement of the Girls Clubhouse facility.	June 2020	Parks and Recreation		
96	Submit grant applications for Los Angeles County Measure A & State Prop. 68 for funding of the replacement of the Girls Clubhouse.	December 2019	Parks & Recreation		
97	Begin designs for the renovation of Girls Club House.	August 2019	Parks & Recreation and Public Works		
98	Work with LADWP to obtain approval for Cesar Chavez Park restroom.	April 2020	Parks & Recreation		
99	Define position for Cultural Arts Coordinator	September 2019	Parks & Recreation		
100	Implement a citywide street pole banner program to promote city programs and events.	September 2019	Parks & Recreation and City Manager's Office		

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101	Begin implementation of Non-profit Development Study recommendations	June 2020	Parks & Recreation and Community Development		
102	Complete a Community Facility Asset Report	June 2020	Parks & Recreation		
103	Complete construction of Walnut Street Restroom #5 at South Gate Park.	December 2019	Parks & Recreation and Public Works		
104	Implement two year Deferred Maintenance Project at Parks.	June 2020	Parks & Recreation and Public Works		
105	Provide engineering support to the Department of Parks and Recreation for the Park Lighting and Energy Efficiency Upgrades project.	Ongoing	Public Works and Parks & Recreation		
106	Collaborate with the Trust for Public Land towards completing design on the Urban Orchard Project.	December 2019	Public Works		
107	Apply for additional grant funding for the Urban Orchard Project.	Ongoing	Public Works		
108	Provide engineering support for the County of Los Angeles Department of Public Works' Gateway Cities Fiber Optic Communications and CCTV Camera Project.	Ongoing	Public Works		
109	Participate in the I-710 Corridor Bike Path Project to ensure proper representation.	Ongoing	Public Works		
110	To enhance pedestrian mobility and reduce liability on City sidewalks, start construction of the CDBG Sidewalk Improvements Project Phase VI.	January 2020	Public Works		
111	Complete construction of lighting improvements at the City Hall.	September 2019	Public Works		
112	Remove 800,000 square feet of graffiti citywide.	Ongoing	Public Works		
113	Implement a specialty crew in the Field Operations Division to initiate a stump grinding and concrete grinding program, to enhance safety and reduce liability on City parkways.	October 2019	Public Works		

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114	Collaborate with LACDPW, Gehry and Associates and RMC for the development of the SELA Cultural Center.	December 2019	Public Works		
115	Collaborate with RiverLA to pursue funding for the platform park concept proposed at the LA River/Rio Hondo confluence point.	December 2019	Public Works		
116	Start construction on the Sports Center Roof Skylights and Vent Replacement project.	December 2019	Public Works		
117	Complete construction of the City Hall Improvements (Lighting and Signs).	September 2019	Public Works		
118	Complete construction of the City Hall Interior Remodeling (Floor, help desk and front counter).	December 2019	Public Works		
119	Complete construction of the Circle Park Parking Lot Project.	September 2019	Public Works		
120	Begin design for the PD Fueling Station and Air Compressor Replacement.	February 2020	Public Works		
121	Complete ADA Transition Plan.	August 2019	Public Works		
122	Complete City Fleet Management Master Plan.	September 2019	Public Works		
123	Participate in the Tree People Program to plant trees in the community.	June 2020	Public Works		
Water and Sewer Improvements					
124	Complete the development of new procedures impacting water service shut-offs to comply with SB 988.	February 2020	Public Works and Administrative Services		

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125	Start construction of the Citywide Chlorination System Upgrade, to enhance water quality in the municipal water system.	December 2019	Public Works		
126	Complete construction on the Well 18 Rehabilitation Project.	August 2019	Public Works		
127	Initiate project to perform maintenance improvements at the Hawkins Reservoirs and Salt Lake Tank.	March 2020	Public Works		
128	Clean approximately 65,000 feet of sanitary sewer pipelines, in compliance with the Sanitary Sewer Management Plan.	June 2020	Public Works		
129	Video inspect 100,000 feet of sanitary sewer pipelines to comply with the Sanitary Sewer Management Plan.	June 2020	Public Works		
130	Complete construction of the Chakemco Street Water System Improvements Project, to resolve deferred maintenance.	August 2019	Public Works		
131	To enhance system reliability, pursue approval from the State for a new water well installation, under the Urban Orchard Project.	June 2020	Public Works		
132	Complete the design of the Long Beach Boulevard Water Service Lateral Replacement, and start construction.	March 2020	Public Works		
133	Initiate the design of the AMI Project.	April 2020	Public Works		
134	Initiates design phase of the Well Abandonment Project at 3 Well Locations.	December 2019	Public Works		
Regional Programs					
135	Coordinate regional transit program.	June 2020	Parks and Recreation		

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136	Continue participation in the West Santa Ana Branch Corridor to ensure City is properly represented.	Ongoing	Public Works, Community Development and City Manager's Office		
137	Start construction of the I-710 Corridor Soundwall.	November 2019	Public Works		
138	Participate in regional projects and programs to represent the City's interest: (a) Lower Los Angeles River Revitalization (RMC) (b) Los Angeles River Master Plan (LACFCD) (c) Atlantic Corridor Complete Streets Project (d) Strategic Transportation Plan (e) Gateway Public Works Officers (f) I-105 Corridor Livability Project (g) I-105 Express Lanes Project (h) Gateway Water Management Authority (i) Southeast Water Coalition (j) I-710 Corridor Project (k) Lower Los Angeles River Watershed (l) Los Angeles Regional Agency (LARA)	Ongoing	Public Works		
139	Collaborate with stakeholders to support the SELA Art Center Project proposed under the Lower L.A. River Revitalization Program.	Ongoing	Public Works		
140	Collaborate with regional stakeholders to find support for the Ardmore Corridor bikeway improvements to connect the Los Angeles River, West Santa Ana Branch Corridor Transit Station and Blue Line Station. Pursue grant funding opportunities.	Ongoing	Public Works		
141	Collaborate with Metro with a goal of implementing the West Santa Ana Branch Corridor Transit Grade Separated Bike Trail to connect rail stations.	Ongoing	Public Works		

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142	Collaborate with LACSD for the construction of the California Avenue Extension Trunk Sewer Rehab Project (County Sanitation Project)	December 2019	Public Works		
143	Provide support for the construction of Parque Dos Rios	Ongoing	Public Works		
Goal 6. Maintain Community-Based Police Services					
144	Continue improving enforcement of the City's ordinance against illegal and dangerous fireworks.	Ongoing	Police and Administrative Services		
145	Continue to work with homeless shelters and advocacy groups to positively affect the homeless population in the City.	Ongoing	Police and Public Works		
146	Continue monitoring and mitigating impacts related to recent criminal justice reforms.	Ongoing	Police		
147	Continue to address issues relating to mental illness in the City with the Police Department's mental health team and the County of Los Angeles.	Ongoing	Police		
148	Identify program for recurring problem locations in the City. Modify Muni Code to address these locations administratively.	Ongoing	Police		
149	Develop and/or partner in a juvenile outreach program.	June 2020	Police		
150	Implement Vital Services for patient transport, medical clearances, and blood draws.	September 2019	Police		
151	Complete the Detective Bureau remodel	February 2020	Police		
152	Complete new Computer Aided Dispatch/ Automated Records Management System Upgrade	June 2020	Police		
153	Expand the Business Watch Program to include regular meetings, PSA's, and seasonal outreach for business success and customer safety.	Ongoing	Police		

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154	Expand regional approach to policing by taking a leading role in gang enforcement coalition, traffic partnerships, and homeless outreach and enforcement.	Ongoing	Police		
155	Implement new "Cops on Campus" program at the elementary and middle school level.	Ongoing	Police		
156	Expand the Explorer Program in a partnership with LAUSD for Explorer Academy and youth development.	September 2019	Police		
157	Schedule and conduct a Citizens Academy.	March 2020	Police		
158	Conduct (2) CERT training programs for the community in English and Spanish.	February 2020	Police		
159	Continue to take an active role in Sacramento on legislation that affects public safety.	Ongoing	Police		
Internal Process Improvements					
160	Provide the City Council with a summary report of liability claims filed against each City department; analysis should also include comparison of total claims to other cities.	April 2020	Administrative Services		
161	Update the City's automated phone system to provide efficient customer service including on hold announcements.	June 2020	Administrative Services		
162	Complete the Technology Master Plan.	September 2019	Administrative Services		
163	Complete a City wide classification plan.	March 2020	Administrative Services		
164	Develop a long-term medical leave/absentee policy.	April 2020	Administrative Services		
165	Analyze City issued cell phones and find ways to be more cost effective.	February 2020	Administrative Services		
166	Create a Fitness for Duty Policy.	May 2020	Administrative Services		

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167	Conduct an external cyber security assessment.	March 2020	Administrative Services		
168	Update the City's Travel Policy.	April 2020	Administrative Services		
169	Improve city contract tracking system and develop master contract list.	June 2020	Administrative Services		
170	Update the City's Purchasing Policies and Procedures.	March 2020	Administrative Services		
171	Conduct a TOT Audit.	January 2020	Administrative Services		
172	Update the City's Rules and Regulations for the Administration of Civil Service Procedures.	May 2020	Administrative Services		
173	Review of current nonprofit partners Park usage agreements, concession agreements and financial reporting.	December 2020	Administrative Services		
174	Prepare new consolidated MOUs for all bargaining units.	June 2020	Administrative Services		
175	Update the City's Injury and Illness Prevention Program.	March 2020	Administrative Services		
176	Develop a "Code of Conduct and Ethics" Policy for elected officials and staff, and host training for elected officials and executive staff.	May 2020	Administrative Services		
177	Present a report to the City Council on various new revenue sources that may be available to the City.	October 2019	Administrative Services		
178	Discuss with Budget Subcommittee options to implement health savings accounts for employees to set aside funds to pay for the monthly insurance premiums once they retire.	November 2019	Administrative Services		
179	Explore a Water Billing payment plan/extension program.	February 2020	Administrative Services		
180	Institute practices and procedures for social media.	May 2020	Administrative Services and City Clerk		

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181	Explore options for increasing cost recovery related to low tax land uses such as trucking, warehouse, & fuel storage.	April 2020	Administrative Services and Community Development		
182	Integrate Telestaf scheduling with Finance Division to create a paperless payroll system.	May 2020	Administrative Services and Police		
183	Schedule the City Council to discuss if any changes should be made to the \$30,000 campaign contribution limit.	March 2020	City Clerk's Office		
184	Implement appropriate portions of the University of Southern California Stratetic Plan.	May 2020	City Manager's Office		
185	Update the City Council on Succession Plans.	January 2020	City Manager's Office		
186	Present to the City Council a Federal Lobbyist Program Contract for approval.	September 2019	City Manager's Office		
187	Complete a citywide customer service enhancement study.	February 2020	City Manager's Office and all Departments		
188	Explore Code Enforcement metrics, setting targets and analyzing results to determine success of the program.	March 2020	Community Development		
189	Present options on improving builders and other development fees.	May 2020	Community Development		
190	Develop a CUP administrative review policy when a certain number of citations have been reported at a specific business.	June 2020	Community Development and Police		
191	Implement a Customer Queuing System for City Hall visitors.	February 2020	Community Development and Administrative Services		
192	Complete document imaging/scanning process for archived reports.	May 2020	Police		

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193	Complete internal audit of Police Dept. including use of force, citizen complaints, traffic collisions and internal investigations.	September 2019	Police		
194	Develop long term strategies on how to best utilize additional Police Officers.	June 2020	Police		
195	Explore data sharing programs with other law enforcement agencies in LA County.	Ongoing	Police		
196	Schedule EOC exercise/disaster training for Department Heads and City Council.	February 2020	Police		
197	Continue to monitor Asset Forfeiture program for legislative changes and internal budget expenditures.	Ongoing	Police		
198	Implement Data recovery system at the Police Department.	December 2019	Police		
199	Complete a Customer Service Study in the Police Department	June 2020	Police		
200	Continue working with Edison to improve service reliability and cost.	Ongoing	Public Works, City Manager's Office and Administrative Services		
Project Summary					
69	New Objectives				
60	Ongoing				
71	Carryover				
200	Total				